

# Registration Form

## 2019 Internal Bank Audit School

December 10 - 11, 2019

Center for Professional Development— Indiana Bankers Association

### IBA Members & Associate Members

\$495

Participation in IBA programs is limited to members, associate members, and nonmembers from an eligible membership category at applicable member or nonmember rates. Surcharge of 100% for Non-Members.

### Confirmation/Cancellation

When you register for an IBA event, you will receive an e-mail confirmation. If you have any questions, contact Marcy Borden via e-mail: [mborden@indianabankers.org](mailto:mborden@indianabankers.org) or call the IBA Office at 317-387-9380.

Within three or more business days prior to the day of an educational program, no cancellation charge will be assessed. Within two days prior, 50% of the fee is assessed. Refunds are not provided for cancellations the day before or absences on the day of the program. Substitutions are accepted at any time.

Bank Name \_\_\_\_\_ Title \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

### Attendees:

Name \_\_\_\_\_ E-Mail \_\_\_\_\_

Name \_\_\_\_\_ E-Mail \_\_\_\_\_

### Method of Payment

Check Payable to: **IBA Foundation, Inc., 8425 Woodfield Crossing Blvd. Suite 155E, Indianapolis, IN 46240**  
Phone: 317-387-9380 Fax: 317-333-7162

Please Charge my:  VISA  MasterCard  AMEX

Cardholder's Name \_\_\_\_\_

Card Number \_\_\_\_\_ Expiration Date \_\_\_\_\_

Register online with the Indiana Bankers Association at [www.indianabankers.org](http://www.indianabankers.org)

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Indiana Bankers Association

## 2019 Internal Bank Audit School



December 10 -11, 2019  
IBA Center for Professional Development  
Indianapolis, IN

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# 2019 Internal Bank Audit School

## Program Description

The Indiana Bankers Association is pleased to announce that Crowe LLP will present this timely, two day program for the IBA membership. Crowe LLP provides innovative business solutions in the areas of assurance, benefit plan services, financial advisory, forensic services, performance services, risk consulting, and tax consulting.

This program is formatted to provide detailed guidance over current regulatory hot topics such as vendor risk management, model risk management, interest rate risk and liquidity risk including internal audit techniques. It will also cover more traditional audit concepts such as lending and communicating effective audit results, but include recent trends in those areas. The final portion of the program will cover bank audit committee responsibilities.

## Topics

### Auditing Electronic Funds Transfer

This seminar will be a practical, "hands-on" discussion of effective practices in auditing the Electronic Funds Transfer function.

- Overview of the Electronic Funds Transfer Function
- Analysis of Electronic Funds Transfer Sub-Processes
- Internal Audit Objectives and Procedures:
  - Wire transfer
  - Automated Clearing House (ACH)
  - Internet banking
  - Cash management
  - Remote deposit capture
  - Mobile deposit capture
- NACHA Rules
  - "Same-Day" ACH Processing-three-phase implementation
  - Unauthorized Entry Fees (UEF)
  - ACH Network risk and enforcement
  - Impact of EMV
  - Expanded addenda records (proposed)
  - Compliance and operational topics (proposed)

### Auditing the Deposit Function

This seminar will be a practical, "hands-on" discussion of effective practices in auditing the deposits function, covering:

- New accounts
- Dormant accounts
- File maintenance
- Overdrafts, uncollected funds, and kiting suspect review
- Cash letter adjustments
- Item processing
- Employee accounts
- Reconcilements

### Auditing the Branch Operations Function

This seminar will be a practical, "hands-on" discussion of effective practices in auditing the branch operations function, including:

- Surprise cash counts
- Consigned items
- Night depository
- Hold mail
- Safekeeping items
- Regulatory disclosures
- Security controls
- Safe deposit boxes
- Segregation of duties analysis
- Reconciliations

### Transforming Internal Audit

Words and phrases like speed of change, transformation, and agility have become almost common place. Therefore, Internal Audit needs to be on the leading edge of this change and able to deliver the highest level of value to its stakeholders.

Presenters will cover:

- Internal Audit Strategy Considerations
- Process Advancements
- Resource Implications
- Effective use of technology

### The Three Lines of Defense and Internal Audit's Role in Effective Risk Management

Facilitators will discuss the three lines of defense and focus on the role that Internal Audit plays.

- Explain and discuss each line of defense
- Recognize who the players are in each line of defense
- Compare and contrast the risks and focus of each line, including the dependencies

### Data Analytics

Presenters will discuss how to incorporate Data Analytics into the Internal Audit function.

- Overview of Computer Assisted Audit Techniques (CA ATs)
- Adding value through data analytics
- Practical techniques and implementation challenges
- Continuous monitoring

### Recent Trends in Financial Institution Fraud

Presenters will discuss trends in Financial Institution Fraud.

- Fraud Statistics
  - Suspicious Activity Report (SAR) Filings
  - ACFE's 2018 Report to the Nations
- Fraud Characteristics and Conditions
  - Weakness in the system of internal control
  - Lack of effective internal audit
  - Limited or no review of employee accounts
  - Lack of Board involvement or weak Audit Committee
  - Poor staff morale or high turnover
  - Incomplete or missing documentation
  - Inadequate monitoring systems
  - Internal Fraud Red Flags
- Fraud Schemes
  - Loan fraud
  - Fraudulent Electronic Funds Transfers
  - Teller cash
  - Certificates of deposit
  - Identity theft
  - Fictitious general ledger entry
  - Phishing scams
  - Cyber threats

# 2019 Internal Bank Audit School

## Program Instructors

### Program Instructors

#### Joseph Garcia, CPA, Crowe, LLP

Joe is a Manager in the Crowe's Risk Consulting practice, and is part of the Chicago office. Joe focuses on financial institution clients and is responsible for managing internal audit engagements including performing risk assessments, overseeing the scoping, planning and execution of fieldwork, and reporting of audit results. Joe also performs FDICIA/SOX-related activities such as key control identification, and evaluation of control design and operating effectiveness. Joe spends a significant amount of time performing SOC/SSAE 18 audits over management's control operating effectiveness for fiduciary clients, and performing technical reviews for his clients over the Allowance for Loan Losses and Asset Liability Management areas.

#### Nancy Kwak, CPA, Crowe, LLP

Nancy is a Manager in Crowe's Risk Consulting practice. Nancy is primarily responsible for managing internal audit engagements and overseeing design and testing of Sarbanes – Oxley (SOX) compliance for financial institutions and companies located nationwide. Some of her frequent responsibilities include audit scoping, planning and execution of fieldwork and reporting audit results. Nancy spends a significant amount of time delivering trust/fiduciary consulting services to some of Crowe's largest bank wealth management departments and trust company clients. Nancy also supports trust clients in the completion of SOC-1/SSAE18 reports. Her client experience ranges from small de novo banks to large multi-billion asset sized financial institutions. Fiduciary and Investment clients range from \$200 million assets under management to over \$10 billion in assets under management.

### About Crowe, LLP

Crowe, LLP ([www.crowe.com](http://www.crowe.com)) is one of the largest public accounting, consulting and technology firms in the United States. Crowe uses its deep industry expertise to provide audit services to public and private entities while also helping clients reach their goals with tax, advisory, risk and performance services. Crowe is recognized by many organizations as one of the country's best places to work. Crowe serves clients worldwide as an independent member of Crowe Horwath International, one of the largest global accounting networks in the world. The network consists of more than 200 independent accounting and advisory services firms in more than 130 countries around the world.

## Registration Fees & Information

### Program Fees

The following fees include the program, training materials, continental breakfast, lunch and refreshments.

### Internal Audit & Risk Assessment School

**IBA Member**  
**\$495.00**

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### Hotel Information

The IBA has not blocked hotel rooms for this program. For those who need overnight accommodations, call the IBA at 317-387-9380 for a list of hotels in the area.

### General Information

**Dress:** Business casual attire is appropriate for all IBA programs. Because of temperature variations in meetings rooms, please bring a sweater or jacket for your comfort.

### Special Accommodations

The IBA is committed to providing the best education in the best facility possible. To that end, we strive to accommodate any special needs bankers may have while attending our programs. If you need any special accommodations or have dietary restrictions, please let us know.

### Date and Location

December 10-11, 2019  
IBA Center for Professional Development  
8425 Woodfield Crossing Blvd. Suite 155E  
Indianapolis, IN 46240

### Daily Schedule

8:30 a.m.	Registration & Continental Breakfast
9:00 a.m.	Program Begins
12:00 Noon	Lunch (included)
1:00 p.m.	Program Resumes
4:00 p.m.	Program Adjourns

### For More Information Contact:

Laurie Rees  
Vice President of Education & Training  
[Lrees@indianabankers.org](mailto:Lrees@indianabankers.org)  
317-387-9380