

2018 SECURITY, FRAUD & RISK MANAGEMENT CONFERENCE

Bank / Company Information

Bank	Address	
City	State	Zip
Telephone	Cell (In case of emergency)	

Attendee Information

Attendee Name	Email
Attendee Name	Email

Payment Information

Total Amount Due \$ _____

- I have enclosed my check
 Please Invoice Me

Name on Card
Card Number
Exp. Date

We gratefully acknowledge the planning efforts of the Indiana Bankers Association Security Committee.

Tammy Hall First Merchants Bank Greenwood, IN	Becky Oakley Farmers State Bank LaGrange, IN
Jim Rechel The Rechel Group Cincinnati, OH	Don Penn First Financial Bank Terre Haute, IN
Jeremy Vance STAR Bank Fort Wayne, IN	

IBA Going Green

In an effort to reduce waste and decrease the use of paper products at this conference, we are now offering the handouts electronically. We will provide the handouts in a PDF Format that you can download and save to your computer and/or laptop. One week prior to the conference you will be provided with a web link to the handouts.

SECURITY, FRAUD & RISK MANAGEMENT CONFERENCE



Registration Fees

Members of IBA & CBAO

\$495.00 for the first attendee
 \$350.00 each additional attendee

Non-Members

\$745.00 for the first attendee
 \$600.00 each additional attendee
 Registration fees include, continental breakfast, lunch, refreshment breaks each day & the Cocktail Reception.

Laurie Rees

Vice President, Education & Training

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For Additional Information Please

Contact :

PRESENTED BY:
 Indiana Bankers Association &
 Community Bankers Association
 of Ohio

April 18 -19, 2018
 Renaissance Indianapolis
 North Hotel
 11925 N. Meridian Street
 Carmel, IN 46032

2018 SECURITY, FRAUD & RISK MANAGEMENT CONFERENCE

CONFERENCE AGENDA

GENERAL INFORMATION

Program

Bank security officers are challenged everyday to stay abreast with the perils affecting their banks, while also modifying the policies, procedures and practices within the bank to prevent the losses from those perils. Maintaining operational efficiencies, while addressing the physical security and account level security at financial institutions, is a constant challenge.

To address some of the issues and trends impacting your institution, the Annual Security, Fraud & Risk Management Conference has been designed with topics to address the perils you face, the environment in which you operate, and the regulatory world in which we all live.

This year we are excited to offer you another dynamic, fast-paced conference specifically designed to address the continuing education needs of today's professional bank security officer along with topics to deal with the everyday issues you confront while protecting your customers and your organization.

We look forward to seeing you!

Exhibit Area

As an additional benefit for attendees, an exhibit room will feature companies showcasing products and services of interest to the Security Officer. All breaks, continental breakfasts and the cocktail reception will take place in the Exhibit Area so you will have plenty of opportunity to visit with the vendors and become aware of a number of the tools that can be used to streamline your operations.

Continuing Education

Attendance at this 2-day conference qualify for 12.5 hours of Continuing Professional Education (CPE) credit in the area of Business Management and Organization. No advanced preparation required for this program. In accordance with the standards of the National Registry of CPE Sponsors, CPE credits are granted based on a 50-minute hour. ICB – This program has not been pre-approved for ICB CE credits. Attendees who require ICB credits should go to <http://www.aba.com/icb/membercereview> for instructions.



Wednesday, April 18, 2018

8:00 am
Registration & Continental Breakfast with Exhibitors

8:30 am
Welcome and Opening Remarks
Security Trends in Fraud & Physical Security
Presenter: **Jim Rechel, The Rechel Group, Inc.**

Your conference opens with Jim Rechel providing a look back on the year, not for nostalgia, but for the trends waiting in the shadows of the most important security issues facing banks. From the impact of evolving technology, to innovative ideas, the opening session will set the stage for bank security officers with ideas for the year ahead.

9:45 am
Aligning Fraud Prevention with the Threats of Today
Presenters: **Tammy Hall, Director of Bank Protection**
First Merchants Bank, N.A.

Jeremy Vance, Security Director, STAR Financial
Ever changing fraud perils facing financial institutions require a fraud prevention and investigative structure and process that is equal to the task. In this session, Ms. Hall and Mr. Vance will present the methods and issues that bank's face, and the methods they have encountered and addressed to ensure the fraud prevention efforts are structured to stay abreast of the constantly shifting fraud landscape.

11:00 am
Bank Robbery - Update on Trends in the Midwest
Presenter: **Steve Secor, Bank Robbery Coordinator, Federal Bureau of Investigations**

Steve Secor will review bank robbery activity and trends over the last 12 months, with a focus on bank robberies in the Midwest. Revealing the newest tactics and methods that today's robbers are currently utilizing through real life examples.

12:00pm Lunch

1:00pm
Desktop Exercise on Active Threats
Presenter/Facilitator: **Darrin Steinmann, VP Bank Protection - Fifth Third**
Mr. Steinmann will present concepts necessary for bankers to form a comprehensive approach to dealing with threats to workplace safety, followed by a desktop exercise in which attendees will then put their experience and knowledge to the test. During the exercise portion of the session attendees will address:

- How to Evaluate Threats
- Strategies to Measure the Threats
- Concepts to Protect the Person and/or the Organization
- Real-time Decision Considerations
- Teams will Develop Steps to Address Various Threat Scenarios

3:45pm
Physical Security— Everything You Need to Know About Surveillance Cameras and Their Expanded Capabilities

Presenter: **Robert Knabe, Territory Manager - Southeast Banking Systems**
In this session Robert Knabe will provide an overview of the surveillance options available to banks with the ever-changing technology, the advantages and disadvantages of each, with a demonstration of some of the newest technologies.

5:00 - 6:00 pm
Cocktail Reception with Exhibitors
- Open Bar and Hors d'oeuvres

Thursday, April 19, 2018

7:30 am
Continental Breakfast with Exhibitors

8:00 am
Social Engineering - Presenter: **Mike Burke, SHAZAM**
The number of ways your employees are connected to people and industries outside the bank are growing exponentially. As social media and other technology expand our social and professional network, the potential threats to the bank grow as well. This session will explore the ways personal information that's easily available can be used against employees, how that information can be used to exploit physical and virtual weaknesses at the bank and some of the easiest ways to mitigate the threat from the ever-growing science of social engineering.

9:15 am
Romanian, Ukrainian and Venezuelan Criminal Gangs: Lessons from the Front Line - Presenter: **Senior Special Agent Bridgette Lott**
South Carolina Law Enforcement Division (SLED)
Special Agent Bridgette Lott will provide attendees with insights and methods of criminal gangs attacking banks and their customers. She will highlight the how the most recent Jackpotting ATM scams are perpetrated, red flags to watch for, and how these Jackpotting gangs travel from city to city to perpetrate their crimes. In addition to providing information on the current trends and methods, she will also have an arsenal of show-n-tell items (ATM skimmers, gas pump skimmers, pinhole cameras, reader/writer/encoder, cloned cards & card embossing machine) associated with the cloning, cracking and jackpotting.

11:30am
SAR Filing Criteria for Banks of ALL Sizes
FinCEN representative will provide an update on current SAR issues, trends and guidance on issues related to SAR filings and banks. The session will be focused on issues they are encountering and the feedback from the users of SAR's and the critical role SAR's play in fighting fraud and other criminal activity.

12:30pm Lunch

1:15 pm
Spectrum of Fraud Mitigation Tools for your Success
Presenter: **Liz Little, SHAZAM**
What can you do to prevent debit card fraud losses? During this session, you will learn about important tools and services that will help achieve that goal. Fraud detection systems, blocking transactions, transaction alerts and more will be discussed. From EMV cards to the increase in skimming attacks, we'll discuss the trends and ways to keep fighting back.

2:15 pm
A Case Study of Internal Fraud and Forgery - Presenter: **Jim Rechel, The Rechel Group, Inc.**
When an Illinois bank wanted to increase their income stream, they looked outside the organization for a rainmaker. Industry peers provided names and one name stuck out from the pack as a result of the portfolio growth achieved at a nearby institution. Little did anyone know what chaos would follow after the loan officer was lured away. In this session, attendees will be taken through the issues associated with a bad hiring decision, the impact on the bank, and red flags and opportunities missed. While the direct losses were measurable, the indirect costs associated with staff turnover and morale were just as great. (Names will be changed to protect the bank and innocent parties). In this session attendees will learn: Significance of Employee Observations; Reporting Structures Conducive to Bad Actors; Evaluating SAR Concerns Deeper than "Compliance Only" Perspective; Red Flags of Portfolio Deterioration.

3:30 pm
Conference Wrap-Up

**DON'T MISS THIS
IMPORTANT
SECURITY, FRAUD & RISK
MANAGEMENT
CONFERENCE
REGISTER ONLINE TODAY AT:
www.indianabankers.org**

CONFERENCE NOTES

Who Should Attend

Security officers, cashiers, training officers, compliance officers, auditors, CEOs and Managers.

Cancellation Policy

Attendees:
Cancellations received in the IBA office 14 business days prior to the scheduled program will be refunded in full. Due to commitments with the hotels, cancellations received less than 14 business days prior to the scheduled program are not refundable. Substitutions are welcome. Registrants who do not attend the program or send a substitute will be responsible for the entire registration fee.

Conference Exhibitors and Sponsors:

If IBA receives a written cancellation by March 1, 2018, you will receive a full refund less a \$50 handling fee on exhibit rentals and sponsorships. There will be no refund on exhibit registrations or sponsorships after March 1, 2018.

Participation in IBA programs is limited to members, associate members, and nonmembers from an eligible membership category at applicable member or non-member rates.

Date, Location & Hotel Information

The 20th Annual Security, Fraud & Risk Management Conference is being held at the Renaissance Indianapolis North Hotel, 11925 N. Meridian St., Carmel, IN 46032, on April 18 & 19, 2018. Room rates are \$141 based on single occupancy. To make your room reservations, call 317-816-0777. The cut-off date for reservations is **March 27, 2018**. Any reservation received after the cut-off date will be accepted on a space or rate available basis.

Special Accommodations

The IBA is committed to providing the best education in the best facilities possible. To that end, we strive to accommodate any special needs bankers may have while attending our programs. If you need special accommodations or have dietary restrictions, please let us know.